

Institutional Research Report

**Workforce Development:
M-TEC Participation Survey Analysis
October 2001 – October 2002**



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WORKFORCE DEVELOPMENT: M-TEC Participation Survey Analysis
October 2001 – October 2002

Prepared by:
The Office of Institutional Research
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October 2002

MAJOR FINDINGS (Continued)

- Ninety-seven percent agreed that the course material was adequate (17.4% selected 'somewhat agree' while 79.7% selected 'strongly agree'). (Average Score = 3.73/4.00.)
- Ninety-seven percent agreed that the pace of instruction was adequate (18.1% selected 'somewhat agree' while 79% selected 'strongly agree'). (Average Score = 3.73/4.00.)
- Ninety-three percent agreed that the time allowed for course was appropriate (24.5% selected 'somewhat agree' while 68.3% selected 'strongly agree'). (Average Score = 3.59/4.00.)
- Ninety-one percent agreed that they achieved competency for the course topic (23.9% selected 'somewhat agree' while 67.4% selected 'strongly agree'). (Average Score = 3.57/4.00.)
- Respondents' overall satisfaction of entire course experience was relatively high. (See Figures 1 & 2.)
 - Ninety-nine percent of the participants indicated that they were satisfied with the overall aspects of their course (22.5% selected 'somewhat agree' while 76.1% selected 'strongly agree'). (Average Score = 3.73/4.00.)
 - Ninety-eight percent agreed that they were overall satisfied with the instructor (11.5% selected 'somewhat agree' while 86.3% selected 'strongly agree'). (Average Score = 3.83/4.00.)
 - Ninety-eight percent agreed that they were overall satisfied with the facilities (18.8% selected 'somewhat agree' while 79% selected 'strongly agree'). (Average Score = 3.75/4.00.)
- Ninety-six percent of respondents agreed that the Workforce Development Staff were responsive to their needs (16.1% selected 'somewhat agree' while 80.3% selected 'strongly agree'). (See Figures 1 & 2.)
- Almost all participants indicated that they would recommend their course to others (99.2%).

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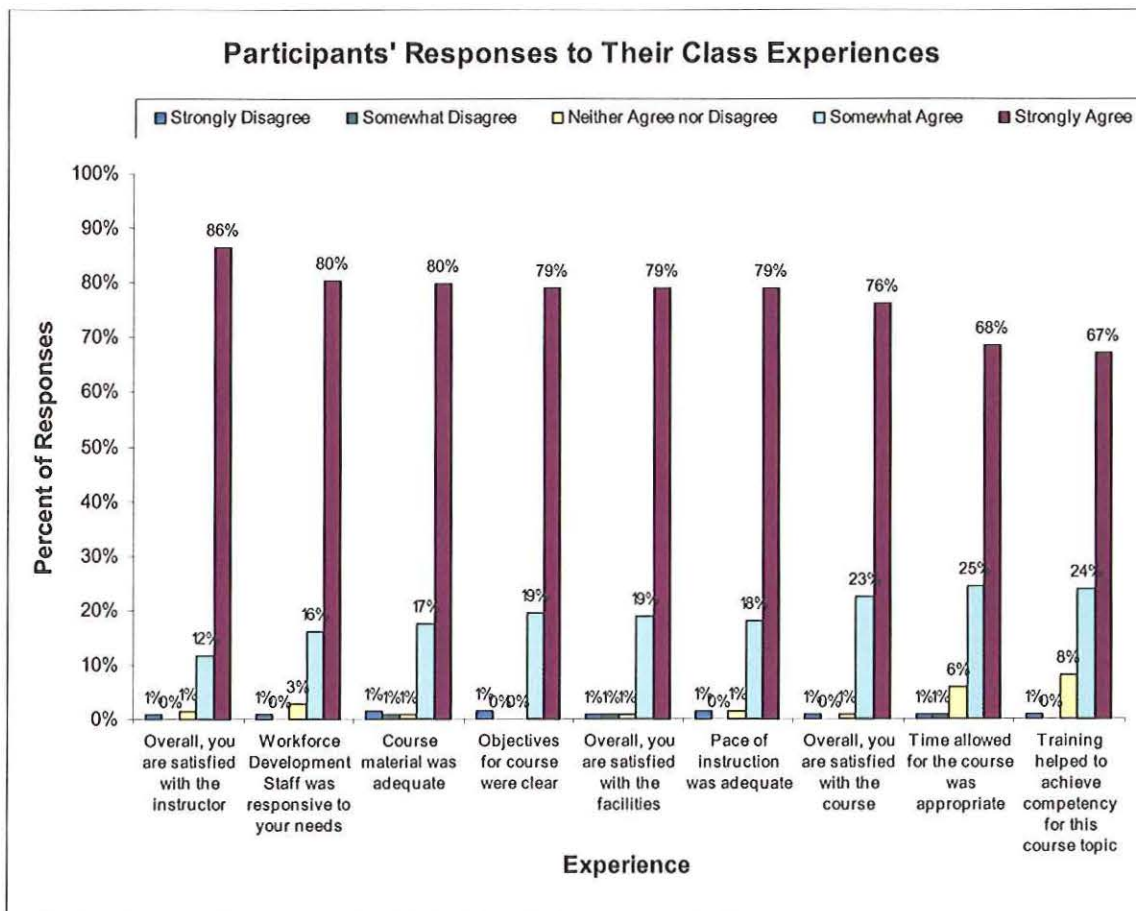
MAJOR FINDINGS (Continued)

- Final comments about respondents' experiences included:
 - Positive comments/praise about course (37%)
 - Positive comments/praise about instructor (31%)
 - Too much material covered in time allowed; extend course time (3%)
 - Classrooms should have machines with 'real' world faults; more exercises or examples for learning process; more hands on (3%)
 - Time allowed for class was too long, not enough things to cover in length of time provided (3%)
 - Negative comments about course (3%)
 - Negative comments about instructor (2%)
 - Negative comments about facility (2%)

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Figure 1: Participants' Responses Regarding Their Course Experiences

	Strongly Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Strongly Agree
Overall, you are satisfied with the instructor	.7%	0%	1.4%	11.5%	86.3%
Workforce Development Staff was responsive to your needs	.7%	0%	2.9%	16.1%	80.3%
Course material was adequate	1.4%	.7%	.7%	17.4%	79.7%
Objectives for course were clear	1.4%	0%	0%	19.4%	79.1%
Overall, you are satisfied with the facilities	.7%	.7%	.7%	18.8%	79%
Pace of instruction was adequate	1.4%	0%	1.4%	18.1%	79%
Overall, you are satisfied with the course	.7%	0%	.7%	22.5%	76.1%
Time allowed for the course was appropriate	.7%	.7%	5.8%	24.5%	68.3%
Training helped to achieve competency for this course topic	.7%	0%	8%	23.9%	67.4%

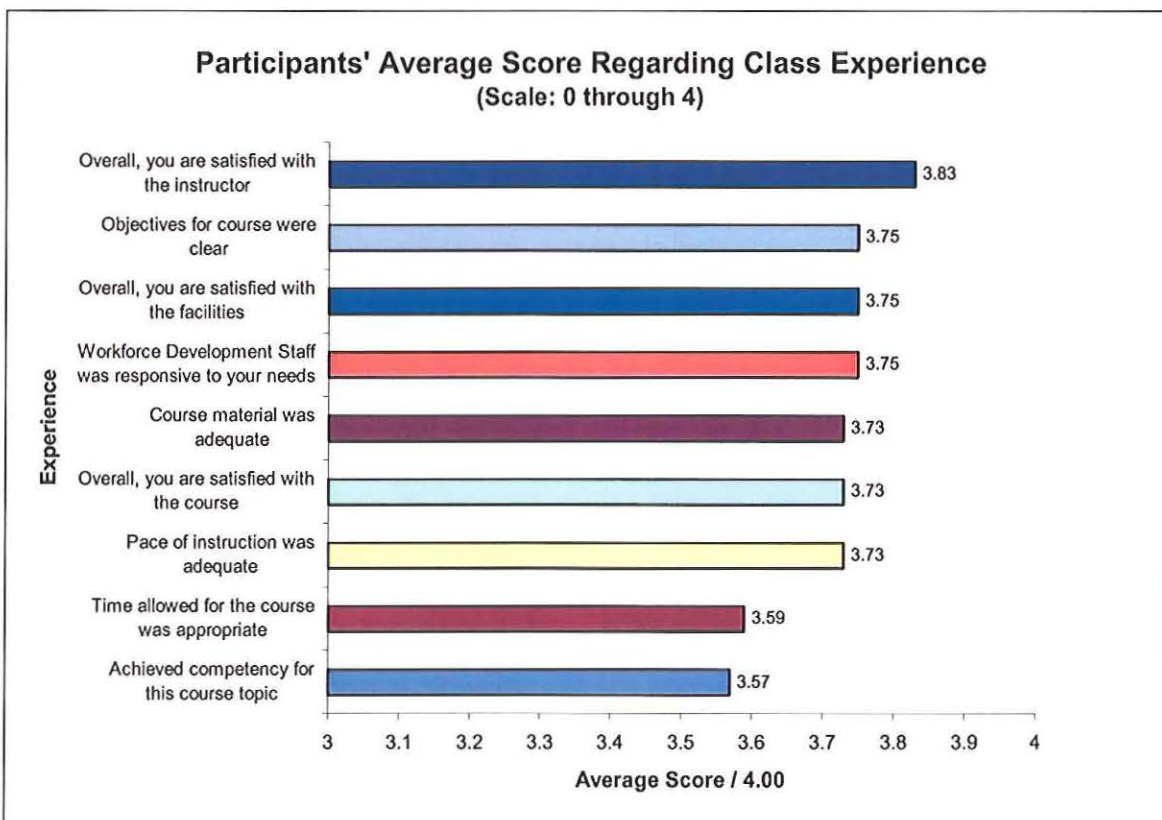


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Figure 2: Participants' Average Response Scores Regarding Class Experiences

A series of statements were presented to the participants regarding their class experience. These individuals were asked whether they 'Strongly Disagreed,' 'Somewhat Disagreed,' 'Neither Agree nor Disagree,' 'Somewhat Agreed,' or 'Strongly Agreed' to the stated experiences. For analysis, 'Strongly Disagree' = 0; 'Somewhat Disagree' = 1; 'Neither Agree nor Disagree' = 2; 'Somewhat Agree' = 3; and 'Strongly Agree' = 4. A score of 4.00 would indicate the highest level of agreement.

<u>Experience</u>	<u>Average Score / 4.00</u>	<u>Experience</u>	<u>Average Score / 4.00</u>
Overall, you are satisfied with the instructor	3.83	Pace of instruction was adequate	3.73
Objectives for course were clear	3.75	Overall, you are satisfied with the course	3.73
Workforce Development Staff was responsive to your needs	3.75	Time allowed for the course was appropriate	3.59
Overall, you are satisfied with the facilities	3.75	Achieved competency for this course topic	3.57
Course material was adequate	3.73		



Institutional Research Report/Project Summation	
<i>Fill-in the information on this form in spaces provided and print a copy for the file.</i>	
Analyst: Eleanor Swanke Fox	
Report/Project Name: Workforce Development M-TEC Participation Survey Analysis (Oct 2001 - Oct 2002)	Date Completed: 10/17/04
Requested by: Workforce Development: Sharon Miller (Director)	Purpose/Objective: Report M-TEC activity and satisfaction to State Agency
Audience/Report Destination Check list <i>(Highlight your choices and use column on right for additional information)</i>	
Administration	
CASSC	
Chancellor's Council	
Cluster	
Curriculum Committee	
CPC	
CRC	
Deans	
Department Chairs	
Enrollment Services	
External	X ~ Sharon will forward results to the State Agency
Faculty	
Gen Ed	
Marketing and/or Institutional Effectiveness	
Presidents	
Recruitment	
Resource Development	
SOAC	
Workforce Development	X ~ Sharon Miller
Other:	
Methodology: Report responses from In-Class Participation Survey from October 2001 - October 2002. Only M-TEC classes.	Sources: (I Drive files, websites, etc) Hard copy participation surveys received from Workforce Development Department
	File Pathway:
	I:\Institutional Effectiveness\Previous Institutional Effectiveness Efforts (1998-2002)\Workforce Development\Report\M-Tec (Oct 2002)

Syntax:	Additional comments on data usage:
Summary of findings:	
35 sections were held at M-TEC between October 2001 - October 2002.	
139 surveys were analyzed	
<p>Respondents in general were pleased with their experience attending a course at M-TEC, and their overall satisfaction with their entire course experience was relatively high. Almost all respondents indicated that WF staff were responsive to their needs, and almost all participants would recommend the course to others.</p>	
Subsequent action updates:	