

DALNET BOARD MEETING
June 21, 1989

Present: Deborah Adams, Audrey Bondar, Louise Bugg, Jean Curtis, James A. Flaherty, Suzanne Frankie, Robert Harris, Robert P. Hollis, Jean Houghton, Michele Klein, Sandra Martin, Joan Smith, Peter Spyers Duran.

Guest: Ronald Gardner, OCLC

Jean Curtis called the meeting to order at 12.35 PM.

1. Minutes of the March 22 Board Meeting were distributed to the members at the meeting. Acceptance of the minutes was moved by Peter Spyers Duran and seconded by Suzanne Frankie.
2. Jean Curtis introduced Ronald Gardner of OCLC who discribed OCLC's new "Cluster concept" with its different levels of participation. He will prepare a document by the end of the month which will assist us in considering options.
3. Membership concerns

Jim Flaherty described some service concerns of the DALNET members.

- 3.1 Members receive unsatisfactory responses from Network Control personnel who frequently are neither knowledgable nor prompt in handling DALNET problems.

In response, Peter Spyers Duran requested that members contact him when they have problems with Network Control. He will then be able to cite specifics when discussing the matter with the management of Network Control.

- 3.2 Members experience delays in receiving training follow-up and other help from Wayne's Library staff. While DALNET members were unanimous in their praise of the work of Louise Bugg and Charlene Wecker, it is apparent to them that the workload of Central site Library staff has increased rapidly as more members bring up their systems. It has obviously reached the point where more staff is required. Louise Bugg indicated that the problem of the large and growing workload could be best alleviated by the addition of another librarian (Salary:\$ 35,000-40,000) to her staff. Board members favored the addition of such a person to Central Site staff even though it will increase the 1989-90 Operating Budget.

Peter Spyers Duran stated that he would prepare a proposal about additional staff to present to the Board for its approval.

- 3.3 Jim Flaherty indicated that members should forward their Library Access Policies to him as Chairman of the Circulation and Access Committee.

Recorded by:

Joan Smith, Secretary