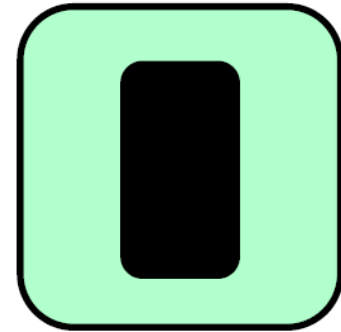


Annual Report 2014



Detroit Area Library Network

Mission

DALNET is a community of libraries working together:

To provide access to information for research, cultural enrichment, and lifelong learning opportunities.



On the Move

- DALNET Offices relocated to new suite, UGL 2210



New Help Desk

- All new FootPrints upgrade and installation hosted by, and shared with, WSU Libraries

The screenshot displays the DALNET Help Desk interface. At the top left is the DALNET logo. To its right is a search bar with a 'SEARCH' button and a dropdown arrow. Below the search bar is the text 'Advanced'. On the right side of the top navigation bar, there are links for 'Welcome', 'Preferences', 'Sign-out', and 'Help'. Below this bar is a horizontal menu with icons and labels for 'Home', 'New Issue', 'Reports', 'Knowledge Base', and 'Address Book'. The main content area features a window titled 'BMC FootPrints 11.6 Service Core' with a close button. The window contains the following text: 'Welcome to BMC FootPrints 11.6 Service Core', 'Align your services and service levels with industry best practices. The new Alignability Process Model (APM) is a library of ITSM best practice processes and business templates that are easy to search, view and implement.', and 'Learn Everything About Version 11.6'. Below the window is a navigation bar with 'Actions' and 'My Assignments and Requests' dropdown menus. At the bottom, a table header is visible with columns: 'Number', 'Submitted On', 'Title', 'Category', 'Institution', and 'Status'.

ERM Services

- Beta Site for new service launched



The screenshot shows the top portion of a web application. At the top left is the DALNET logo, which consists of a green globe with a blue rectangle containing the text 'DALNET' and a blue swoosh. To the right of the logo, the text 'ERM' is displayed in large orange letters, and 'services' is in smaller blue lowercase letters. Below this is a solid blue horizontal bar. Underneath the bar, the text 'Detroit Area Library Network' is centered. Below that, the word 'Journals' is displayed in a smaller font. The main heading 'Full Text Journals A to Z' is centered. Below the heading is a horizontal row of buttons for each letter of the alphabet (A-Z) and a '0-9' button. Below this row are four tabs: 'Title', 'Subject', 'Association', and 'ISSN'. The 'Title' tab is selected. Below the tabs is a search interface with the text 'Search titles:' followed by a dropdown menu showing 'keyword', a text input field, and a 'Search' button.

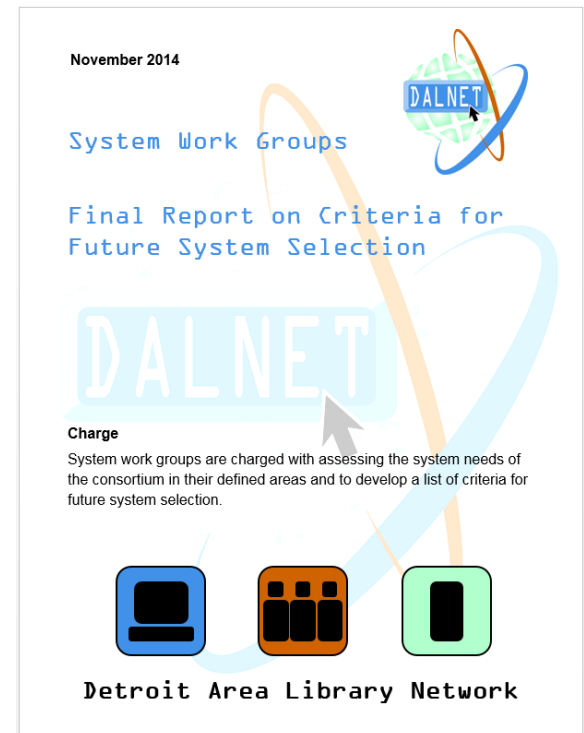
Member Services Web Site

- Members Services Site redesigned, content and organization also begins review by members

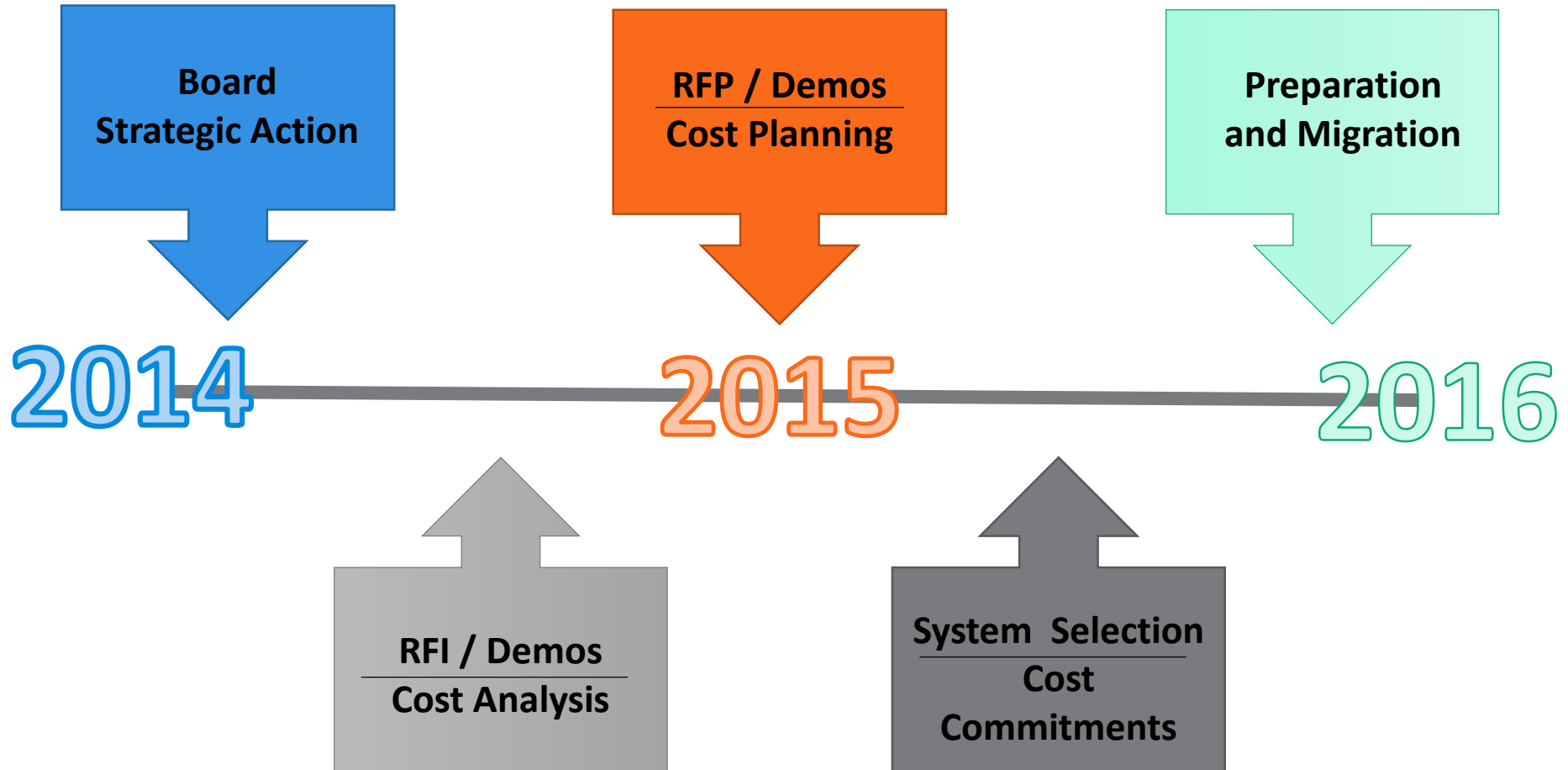
The screenshot shows the DALNET Member Services web site. At the top left is the DALNET logo, a globe with an orbiting line. To its right is the text "A Community of Libraries since 1985" and social media icons for Facebook, Pinterest, Twitter, YouTube, and LinkedIn. Below these are navigation buttons: Home, Library Catalogs, eLibrary, Digital Projects, Health Gateway, Digital Archive, and Get It Local!. On the right side of the navigation bar are "Member Login" and "Contact Us" links. A breadcrumb trail below the navigation bar reads "You are here: Member Services". The main content area is divided into a left sidebar and a main section. The sidebar has two sections: "Member Services" with links for Training, Committees, Project Plans, Documentation, and Technical Support; and "Quick Links" with links for Event Calendar, Staff Links, and FootPrints Helpdesk. The main section is titled "Welcome to Member Services!" and contains two expandable sections: "Training" with the text "Links to DALNET, MCLS, SirsiDynix, and other Training Events" and "Committees" with links for "Rosters/Contacts, Minutes, Documents, Links", "Appointments and Terms", and "Contact List for DALNET Members". A white callout box on the right side of the main section is titled "Members Services" and contains the text "Welcome to the new Members Services web site."

System Work Groups

- 8 Work Groups
- Final Report Delivered
- Board approved report and recommendation to move forward with selecting a new library services platform system



Strategic Planning



DALNET: A Community of Libraries

