D R A F T

WSU CHARGING OPTIONS TO DALNET

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OPTION I: Use the WSU CSC billing system.

Description:

. based on hardware use, applications programming staff, supplies, and software licenses NOT on transactions.

. overhead distributed over above categories.

. charges also include recovery of capital investment made by the CSC.

. there is no precedent for customers owning their own equipment, e.g., disc drives.

. charges made to sign-on ID NOT to a terminal.

. revenue from hardware owned by the library would need to be deposited in library account, rather than CSC's.

. the same software is used for WSU and external users, except that the rates charged are different.   The lowest rate is for WSU users, middle rate is for non-profit customers, and highest rate is for for-profit customers.

. there is no precedent for special rates to "subscribers" who only "look" at a database which would be owned by DALNET.

Note: the CSC billing system software would have to be modified to accommodate DALNET billing.   This could take 6 months or so and the costs might be charged to the Libraries.

A.   The CSC could do the DALNET billing for the Libraries, using their modified billing software.   They are currently doing internal billing for the MISC.

. the CSC might charge the Libraries for this service.

. the Libraries may need additional software to gather the needed data monthly from the NOTIS system for the CSC billing system.

B.   The Library could do the DALNET billing, using the modified CSC billing software on the IBM 4381.

        .   the Libraries would need a copy of the necessary parts of the CSC billing system software to run on the 4381.

        .   the Libraries may need additional software to gather the needed data monthly for the CSC billing software.

OPTION II: Do NOT use the CSC billing system software.

    A.   License another billing system software package to run on the 4381.

        .   the Libraries would have to select and procure that software, install it, test and perhaps modify it to fit the needs of DALNET billing.

        .   the Libraries would do the billing.

    B.   Devise a formula to use to charge DALNET libraries in order to recover costs.

        .   the Libraries would do the billing.

        .   the CSC would bill the Libraries for its costs, which the Libraries would recover from DALNET libraries.

        .   this method could be used for the first year, while the CSC billing software was being modified and tested.   Data gathered during the first year could be used to develop appropriate charges for using the CSC billing software in subsequent years.

COST COMPONENTS:

The cost components depend on the services WSU offers to DALNET libraries.   We may want to charge for:

    1.   Start-up costs, e.g., programming their parameters, training, documentation, terminal set-up on the system, loading their database, testing their loader.

    2.   Capital cost recovery

    3.   Ongoing costs, including CSC charges, supplies, billing, overhead, hardware and software maintenance, etc.

    4.   Peripheral maintenance, if a library wants to contract with us for maintenance of their terminals, etc.