



DALNET/Ameritech Partnership Proposal

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Services

DALNET Partnership Team

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- ✦ Michele Klein, Children's and Harper Hospitals
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- ✦ Frank White, Macomb Comm. College
- ✦ Louise Bugg, Wayne State/DALNET



Partnership Task Force

Ameritech representatives:

- ✦ Tom Burns
- ✦ William Easton
- ✦ Mari Hoashi-Franklin



Presentation

- ✦ Shared Vision
- ✦ The Plan
- ✦ Benefits
- ✦ Costs
- ✦ Proposal
- ✦ Recommendations



DALNET's New Vision By the Year 2000, DALNET Will:

- ✦ Be a model information service provider for diverse users in metropolitan Detroit
- ✦ Through creative partnering, provide excellent service to libraries and their communities



By the Year 2000, DALNET Will:

- ✦ Become a regional information provider of its unique resources
- ✦ Become a gateway to information resources worldwide



DALNET/Ameritech Shared Vision

- ✦ DALNET as a metropolitan information hub serving its diverse users
- ✦ The hub as a showcase for Ameritech products and services to libraries and library users of all types



With Ameritech's Systems and Services...

- ✦ Client/server technology
- ✦ Web-based products
- ✦ Telecommunications expertise and services
- ✦ Experience with all types of libraries
- ✦ Experience with the NOTIS system



DALNET Libraries Can...

- ✦ Become one-stop, seamless gateways
- ✦ Become efficient information service centers
- ✦ Develop our digital resources and services



How do we get from the DALNET of **today** to the DALNET of **tomorrow**?



DALNET Today

- ✦ LUIS OPAC and citation databases
- ✦ NOTIS mainframe system
- ✦ Outdated network of terminals



DALNET Tomorrow

- ✦ Information hub
- ✦ Easy-to-use interfaces
- ✦ Robust network infrastructure with a critical help desk service
- ✦ NOTIS migration complete



Tomorrow, continued

- ✦ Improved resource sharing
- ✦ Cost-effective system
- ✦ Enhanced visibility of DALNET that brings new partnerships and members



The Plan

- ✦ Key strategies
- ✦ Ameritech product enhancements
- ✦ Flexible business guidelines
- ✦ Comprehensive project plan



Key Strategies

- ✦ Horizon as the centerpiece of DALNET's information hub
- ✦ Children's and other web-based interfaces
- ✦ Private network (Intranet)
- ✦ Migration with bridge products
- ✦ Resource sharing
- ✦ Cost sharing



Ameritech Product Enhancements

- ✦ Patron database
- ✦ Authentication system for users
- ✦ Shared authority file
- ✦ Children's OPAC
- ✦ Management and statistical reports
- ✦ Integrated booking module
- ✦ ILL/document delivery system



Business Guidelines

- ✦ Evolutionary decision-making strategy
- ✦ Business plan with cost details
- ✦ Fair and affordable contract detailing the partners' rights and obligations
- ✦ Administrative structure and policies to guide the project



More Guidelines

- ✦ Full-time DALNET and Ameritech project managers on-site
- ✦ Formal channels of communication at the highest management levels
- ✦ Steering Committee to ensure input from all DALNET libraries
- ✦ Project teams that include DALNET library staff



Project Plan

- ✦ To create the telecommunications network for the information hub
- ✦ To guide migration to client/server system
- ✦ To begin external funding investigations



Project Timeline

- ✦ DALNET Intranet April 1999
- ✦ Horizon LIVE July 1998 - April 1999
- ✦ Off Mainframe December 1999
- ✦ Information Hub Year 2000



Look Ahead to Year 2001

- ✦ Migration complete
- ✦ NOTIS a distant memory
- ✦ System enhancements done
- ✦ Client/server system is operational



Transformed DALNET

- ✦ Thirty member libraries
- ✦ Core node of new state library network
- ✦ Campus, institution and community groups are asking to put their information on DALNET's hub



At Some DALNET Libraries...

- ✦ Botsford librarian running reports
- ✦ Children using OPAC at DPL
- ✦ Busy Walsh students using online reference
- ✦ DMC librarians downloading images of medical research
- ✦ OCC's students loving electronic reserves
- ✦ OU's faculty checking their online requests
- ✦ MCC students doing broadcast search incl. the County library
- ✦ UDM's slides being digitized



At Other DALNET Libraries...

- ✦ WSU staff booking AV materials and equipment online
- ✦ Oakland Law users accessing government info through OPAC
- ✦ Beaumont staff linking to online ILL system
- ✦ DIA linking its collection guides to records in the OPAC
- ✦ VA staff linking to government medical information resources



The Costs

- ✦ Ameritech products and services
- ✦ Private Intranet
- ✦ DALNET's centralized services
 - new help desk service
- ✦ DALNET libraries' desktop computers and local area networks



Partnership Proposal

That DALNET and Ameritech establish a partnership to jointly develop and implement an open, integrated library and information system as the central component of a metropolitan information hub



Metropolitan Information Hub

will help the people served by DALNET libraries in their life-long library-based educational, research, professional, cultural, and recreational endeavors



Partnership Opportunity

- ✦ To combine strengths of DALNET and Ameritech
- ✦ To enhance Horizon to meet DALNET's needs
- ✦ To demonstrate successful migration of a large site



Opportunity, continued

- ✦ To use Ameritech's telecommunications expertise
- ✦ To design graphical and Web-based interfaces for the information hub



Working together, we can...

transform our shared vision of a metropolitan information hub serving the people of metropolitan Detroit into a reality.

Partnership Recommendations for the DALNET Board

- ✦ Letter of intent to Ameritech June 1997
- ✦ Finance Committee develop
cost sharing plan August 1997
- ✦ Appoint negotiating team June 1997
- ✦ Member library decisions October 1997
- ✦ Contract approval November 1997



Partnership Recommendations for Ameritech

- ✦ Letter of intent from Ameritech to
DALNET
- ✦ Ameritech Advanced Data Systems provide
costs for DALNET's Intranet
- ✦ Contract negotiated by November 1997

