WAYNE STATE UNIVERSITY LIBRARIES

DALNET/Systems Office Staff Guide
November 1996

To help DALNET/Systems Office staff provide you with better support services, please contact:

THE SERVICE STAFF...

Louise Bugg
(Director of Technical Services & Systems)

for matters regarding project management issues, e.g., meeting agenda items, DALNET policies, special requests, contract issues or negotiations, scheduling, or problems not satisfactorily resolved through other channels. Functions also as liaison to DALNET Board for DALNET Committees.

Phone: 313/577-4058   E-Mail: LBugg@cms.cc.wayne.edu
FAX: 313/577-3615

aclare Evans
(_ibrarian)

for matters dealing with NOTIS staff mode, e.g., system response time, problems with cataloging, acquisitions, serials or circulation; record loading, reports, system functionality; also provides interface between programmers and DALNET member libraries; NACO questions; DALNET Office liaison to Database Circulation Standards Committees; first stop for QuikReports.

Phone: 313/577-4002   E-Mail: AEvans@cms.cc.wayne.edu
FAX: 313/577-3615

Jim Green
(Librarian)

for matters dealing with the public side of the NOTIS system, e.g., MDAS, OPAC, PACLink, PrinText, remote access; also serves as interface between programmers and DALNET member libraries regarding the configuration and networking of workstations for public and staff access to the NOTIS system; DALNET Office liaison to Screens Committee and DALNET Web group.

Phone: 313/577-6439   E-Mail: JFGreen@cms.cc.wayne.edu
FAX: 313/577-3615

Elizabeth Franks
(Administrative Asst.)

for matters dealing with the creation, deletion, changes of authorization, for both PROFS and NOTIS IDs as well as the creation, deletion, and updates to all service unit calendars for the NOTIS System.

Phone: 313/577-4022   E-Mail: EFranks@cms.cc.wayne.edu
FAX: 313/577-8720

arles Molson
(.echnician)

for matters dealing with the receipt of NOTIS reports and other mailings, emergency phone calls, LUIS Leaflet requests.

Phone: 313/577-6731   E-Mail: CMolson@cms.cc.wayne.edu
FAX: 313/577-8720

OUR TECHNICAL SUPPORT STAFF...

Open Position
(formerly held by
William Bailey)

Position Responsibilities: Libraries' LAN expert; provides second level support services to local LAN administrators in WSU Library System; recommends LAN hardware, software, cabling; assists with project management of LAN installations, upgrades, migrations; tests and recommends standard applications and solutions on LANs.

Raphael Gill
(Appl. Specialist)

Position Responsibilities: Manages faculty network and student computer laboratories in the Library and Information Science Program (1/2 time); provides technical support for microcomputers throughout the Library System, including teaching staff how to use their desktop workstations (1/2 time).

Phone: 313/577-9062   E-Mail: RGill@cms.cc.wayne.edu
FAX: 313/577-8720   Beeper: 313/705-7845

Ana Fidler
(Systems Analyst)

Position Responsibilities: Responsible for NOTIS release installation and debugging, bibliographic record loading and indexes, and the cataloging/authority module (including GTO); for the RS6000s and the domain name server; helps with workstation software used on the Ethernet; overall technical problem resolution for NOTIS and RS6000.

Phone: 313/577-0232   E-Mail: AFidler@cms.cc.wayne.edu
FAX: 313/577-8720

Dody Fox
(Systems Analyst)

Position Responsibilities: Responsible for NOTIS circulation and acquisitions modules, including data loading, file maintenance, batch products, and statistical and management reports; handles problems with VPS distributed printing.

Phone: 313/577-0234   E-Mail: DFox@cms.cc.wayne.edu
FAX: 313/577-8720

George Marck
(Systems Analyst)

Position Responsibilities: Responsible for NOTIS OPAC screens, statistics, and keyword indexes; for loading and indexing all MDAS databases; for loading all CDs in UMI PrinText and indexing in WILD database; for all WSU new titles lists; for developing new products and reports for Acquisitions, OPAC, and MDAS.

Phone: 313/577-0233   E-Mail: GMarck@cms.cc.wayne.edu
FAX: 313/577-8720

Charlotte Steffani
(Library Assistant)

Position Responsibilities (1/5 time): Responsible for running NOTIS QuikReports for WSU and DALNET libraries and Recent Acquisitions List for DALNET.

Phone: 313/577-4007   E-Mail: CSteffa@cms.cc.wayne.edu
FAX: 313/577-3615