



DALNET BOARD OF DIRECTORS

Meeting, Tuesday, July 27, 1999
1:00pm - 4:00pm (approx)

Dean's Conference Room, 3rd floor
David Adamay Undergraduate Library

AGENDA

1. Approval of Minutes of June 15, 1999 action item
 (copy previously mailed)
2. Finance Committee (J. Bosler)
 Consensus on Marygrove College
 Consensus on Greenfield Village
 Consensus on DALNET Outreach
 Coordinator
3. Futuring with: Lana Porter, President, Ameritech
 Library Services
 Bill Easton, Regional Sales Manager
 Ameritech Library Services

Current Status and Concerns

MGO

DALNET BOARD MINUTES

Tuesday July 27, 1999
Dean's Conference Room
David Adamany Undergraduate Library
Wayne State University

Present:

Cherrie Mudloff	DMC
Nancy Skowronski for Maurice Wheeler	DPL
Jerry Bosler	MCC
Nancy Brzozowski for David Murphy	Walsh
Patricia Senn Breivik	WSU
James A Flaherty	WCC
Margaret E Auer	UDM
Karen Tubolino	VA
Deborah Adams	Botsford
Ann Walaskay	OCC

Staff:

Dee Callaway
Louise Bugg
Robert Harris
Scott Muir
Jeffrey Trzeciak

Guests: Ameritech Library Services: Lana Porter, President; Bill Easton, Regional Manager; and Harry Masek, Ameritech/DALNET Project Leader arrived at 2PM for the second half of the meeting which is documented on the attached pages.

The meeting was called to order by M. Auer, Chair at 1:00PM.

1. Minutes of the June 15, 1999 Board meeting:

ACTION: J. Bosler moved, seconded by D. Adams, that minutes be approved with the correction in section 12 regarding the temporary DMC representative on the Board will be C. Mudloff.

APPROVED.

2. J. Bosler passed out the completed document, DALNET Financial Guidelines for 1999, from the Finance Committee for final review and approval of the Board. The following changes were made to the Customer Section: Page 4 – the definition of 'record' was expanded to include all types of records. Page 11 included a new area on what DALNET can offer to customers. Costs were broken down into six levels with guidelines based on commercial customers and price breaks possible by the Board for a good reason. Page 12 included a new paragraph on services that could be provided by the DALNET Systems Office. Board discussion and clarification from Finance committee members ensued. The series of six pricing levels will be moved up to refer to both commercial and library customers.

ACTION: J. Bosler brought forward a recommendation from the Finance Committee, that the Board approve the document, "DALNET Financial Guidelines for 1999" as an operational document which will be reviewed in one year.

APPROVED

J. Bosler also distributed another working document, 'DALNET Table of Charges/Costs' which gives a breakdown of new member costs as well as DALNET costs. There are no figures since costs are too variable and will need to be filled in for each individual case.

The Finance committee also had a number of other recommendations for the Board to consider in an effort to move our marketing plan along.

ACTION: J. Bosler brought forward a recommendation from the Finance Committee, that the Board begin negotiations with Marygrove College as a member of DALNET exercising Option 3 in the Guidelines document.

APPROVED.

ACTION: J. Bosler brought forward a recommendation from the Finance Committee that we begin negotiations with Greenfield Village with the ability to exercise Option 3 if it becomes necessary.

APPROVED.

ACTION: J. Bosler brought forward a recommendation from the Finance Committee, that DALNET will fund a marketing position with full time hours for one year, to be done, as Wayne State University is able to implement.

APPROVED.

ACTION: J. Bosler brought forward a recommendation from the Finance Committee that the Board approve the initiation of a capital fund to be set up with DALNET's 40% split from new members until the Board votes in a change of policy.

APPROVED.

There was a brief break and the second half of the meeting was our semi-annual discussion with Ameritech on Futuring and on the status of our current project. See attached document.

Meeting adjourned at 5:00PM.

Karen M Tubolino
Secretary

**AMERITECH/DALNET PARTNERSHIP DISCUSSION
WAYNE STATE UNIVERSITY
JULY 27, 1999**

According to DALNET's contract with Ameritech, we are to meet twice a year to discuss our future partnership ideas and to look at the current status of our project.

Part 1 - Futuring

- AIMS (Ameritech Interactive Media Services) is an Internet provider and Ameritech New Media is their cable company. The question was whether there was a way to bring together one of both of them in joint ventures that would benefit all parties. AIMS would be more widely available while the cable company is geographically restricted. We may be able to work with AIMS to deliver information services directly to the home. AIMS is always interested in more value-added content. AIMS provides website services so we may subcontract with them to do some web development for information providers. L. Porter will contact local staff (Terry Deen, project manager and his boss Valerie Marks). We would be interested in an initial contact before our Breakfast meetings since this may yield some interesting marketing points. If we would be willing to take on the role of being a selling channel (ie offer ISP services at lower cost to the home user) AIMS would probably be happy to partner with us. We will check with our legal counsel to be sure there is no conflict of interest or impact on DALNET's tax exempt status.
- The use of public kiosks for delivering information was discussed. It would increase access points of service to new sites such as grocery stores, malls, clinics etc. "Take the library to the public." We would need a good frame relay set up to accommodate the data. We can mount a camera on the kiosk and have a librarian available if needed by a patron. 3M who designed the kiosks is a partner with Ameritech so L Porter will look into this further.
- The idea of bringing DALNET to the home is a good model not only for home schooling but also for senior citizens who may have transportation problems and for the delivery of health information.
- DALNET has many marketing efforts underway. To effectively do this we need broadcast searching and time is critical. L. Porter assured us that WebPAC 1.3 would be available by the end of August for general release and that would take care of it. She will check on the delay in getting that product to us even as a beta version. She would like DALNET libraries to be using this version as soon as possible. Utility cleanup is coming for Web1.3 for DPL.
- Frame relay deployment is important for access to kiosk technology or for home based delivery. Milan Manojlovich would be a good contact. DALNET could piggyback on an existing network. Right now DPL has one, Detroit City has the Dreams Network and the state of Michigan is well networked.
- RSS is a platform for ILL but it could also be a document delivery mechanism. It is ISO compliant and an important question to answer is whether it will connect to other ILL systems. DALNET could sponsor a testing among WSU, MSU, and UofM to verify whether diverse vendors are compatible and are they meeting the standards. We should see some positive development with RSS within the next few weeks.
- Distance Learning is the new thing. MI Virtual University is underway. L Porter suggested we become engaged in the design process and help set the standards. We could use the model to supplement all our Ameritech training. Business is beginning to look at providing staff training over the Internet and it may be an opportunity to offer this service in such areas as basic telephone skills, letter writing, resumes, and library skills/information literacy.

- What would we want to provide in the way of purchasing options such as connections to Amazon.com.? Or if a book was not available either locally or through ILL, new technology may allow an out of print book to be printed in 15 min. Would we want to be part of that process?
- The delivery of video requires broad bandwidth to the home but with ADSL it is coming and we should be ready to take advantage of it. B Easton will check on current requirements to distribute video through Horizon.

Part 2 – Progress Report (The following items refer to the document, DALNET/Ameritech Partnership Progress Report dated July 27, 1999)

I. Information Hub Strategies

There were seven points listed. Jan 1, 2000 DALNET will discontinue Notis. 5.1.2 release is being put in all libraries but 5.2 which has serial and acquisitions fixes is out and 5.3 which will have public library features will be released in October. We have a big issue with new releases and getting them out to all DALNET libraries efficiently. How can we speed up the conversion from one to another release? Can some work currently done with client software be done on a server which is faster? Release 6.0 (Sunrise) version will be out in May 2000. Meg Fisher, CIO should have some ideas for us on how to set up the help desk and on ways to speed up the system upgrades. L. Porter will ask to her to work with DALNET. Under system performance issues, the following were discussed: the backup program was slowing up the server, to continue to monitor the system we need some performance monitoring software, we can also look at network connections. WebPAC 1.2 is very SLOW but version 1.3 has improved performance and should correct this. We should know by this Friday what date DPL will be ready to go live with Horizon. Harry will follow up on the issue of the Horizon server being under configured and get us information needed for future planning. Getting timely and useful documentation has been a problem. L. Porter suggested we get involved in providing a critique for Ameritech documentation. Meg Fisher will look for ways to manage Horizon support services for DALNET and get us answers about options and procedures. Staff workstations with 64-MB ram are not sufficient, we need 128MB

II Interface Design

The California State University Pharos system was mentioned as a model for broadcast searching interface.

III Network Infrastructure

Ameritech may be able to provide some help setting up our Help Desk

IV System Migration

WebPAC access into Notis is our only bridge between Notis and Horizon. Ameritech will look at the Notis side to find a solution to WebPAC performance problems. Libraries are taking longer to get off Notis. They use it for data that did not migrate, for cleanup functions, circulation and some serials data. Libraries migrating later may have more need of this. There may be a way to use Access program to load Notis records like acquisitions information for an audit trail. Ameritech will look at options to share serials prediction patterns.

V Resources Sharing

RSS server configuration from Ameritech is almost ready. The image module letter was approved by Ameritech management and will be sent to DALNET soon. Check Cal State website and its connection to EBSCO for full text

VI Cost Sharing

Check the Web Store on Ameritech. There are 600 products. Ameritech is looking for ways to make it more useful for consortia purchasing

VII Promotion

This is going well.

ENHANCEMENTS:

1 and 2 (Horizon release and WebPAC 1.3) were mainly discussed. DALNET has to be able to work with more than one version of Horizon at any one time. We need backward compatibility due to the length of time it takes to migrate. WebPAC 1.3 is our most critical priority.

3. Shared Patron file is our third critical priority. DALNET is waiting to see specifications from Rick Ferrante for the unique borrower ID (UBID).
4. Authentication system is our fourth priority since it is tied to patron ID.
5. Shared authority file is priority number 2. Dalnet libraries do not have the staff to manage 20 authority files. Will implementation of shared authority do clean up of individual files? We would ideally like to use WSU as the master authority and then we need a way to deal with this at all the other sites. Sunrise 6.0 will address this issue but will not be released before May. Must DALNET wait for this release?
6. Children's OPAC is a DALNET issue. We will get working on it and be clear about what we want it to do.
7. Reports. We need another training session on Reportsmith. However, English Wizard is coming and it uses natural English language to pull Horizon data and downloads it into EXCEL for report creation. This should address the problem and B Easton will get pricing and release information.
8. The Booking module will be tested on Horizon Release 5.2.
9. RSS issue was addressed earlier. DALNET Board may want to write a letter to OCLC urging them to comply with all standards.

**DALNET/AMERITECH PARTNERSHIP
PROGRESS REPORT
JULY 27, 1999**

DALNET and Ameritech agreed to work together to jointly develop and implement a library information system as the central component of an information hub for Detroit and Southeast Michigan. As part of our Partnership Proposal, we identified seven strategic areas in which to put our efforts to achieve our shared vision of a model urban information hub. This report addresses our progress to date in these areas since our agreement was signed in August 1998.

I. Information Hub Strategies

- A. Implement Horizon, enhanced in the agreed upon areas, as the foundation for the Information Hub.**

A report on the *seven enhancements* we agreed on, as well as on Horizon and WebPAC release requirements for DALNET, is attached. The first three enhancements were to be delivered in March 1999. Delivery dates for the shared authority file and the children's OPAC are still open issues from our contract.

A report on the *migration of DALNET libraries* from NOTIS to Horizon is also attached. DALNET has migrated three libraries to date and has fourteen more to migrate before January 2000, when our NOTIS system is scheduled to be discontinued. The four non-NOTIS libraries can migrate after that. Major issues relating to data migration and functionality are included.

System performance in our large, shared environment is becoming a major concern. Ameritech is helping us analyze use of the Horizon database server housed at Wayne State University. We are seeing usage in the 65 to 70% range with five processes running. Wayne State University library staff are reporting serious concerns about response time for WebPAC searching. Searches often take so long that users cancel them before getting results. Many people continue to use LUIS (our NOTIS OPAC) as the fallback. We are concerned about performance in the fall, given that these summer months are our lightest use.

Compounding these performance concerns is the fact that the Detroit Public Library is having difficulty implementing the Agreement to provide *Help Desk, Webmaster, and server site services* to DALNET. Delays at DPL are impacting DALNET staff at WSU as well as Ameritech staff who are helping us with contingency planning. We may need to load more

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libraries than planned on the server housed at Wayne State University.

As DALNET implements more and more Horizon databases, it is becoming clearer that our *Horizon test server* was under-configured. In the current test environment, we are using backup copies of the DALNET production Horizon databases as our test databases. This seems to be the most efficient way to manage the test databases and provides the best test environment for troubleshooting and training. Unfortunately, the test server was not sized to accommodate this.

Implementation services from Ameritech during DALNET's migration to Horizon have been generally quite good. Several Ameritech experts provide information that is clear, accurate and timely. Others seem to be overloaded and have no backup experts to fill in, as needed. Documentation could be improved if it were more timely and gave more details about the impact of choices made during implementation.

As the DALNET site gets ready to move from implementation to ongoing *support services*, we would like to explore a new model with Ameritech—one that enables DALNET to be more self-sufficient and better able to handle front line support locally, rather than having to depend on Ameritech experts for day-to-day support. We are in a good position to provide more support locally with our history of managing a NOTIS site with local computer professionals and systems librarians. This new support concept fits with our mutual goal of working together to develop a model for other consortia (and large sites), with our "train the trainers" approach for providing training, and with our joint development projects.

- B. Include DALNET's participation in writing specifications, evaluating, and testing prototypes for the Horizon system enhancements.

DALNET staff and library representatives have been actively involved in several of the enhancement projects. Workarounds are needed to enable testing prototypes remotely, as it is not easy to use a local DALNET Horizon database for beta testing.

- C. Integrate Horizon with DALNET libraries' desktop computers and network-based information resources, systems, and services.

Each DALNET library is installing the needed desktop computers and creating the appropriate links in their Horizon databases to network-based electronic resources. One difficulty has been identifying in a timely way

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what the recommended specifications of the workstations are to optimize performance for library staff and users. Advance notice of new requirements are very much appreciated, as it takes a lot of lead time for DALNET libraries to upgrade and replace equipment.

II. Interface Design Strategies

A. Design a children's catalog interface...

This is one of the enhancements reported on.

B. Design Web-based client software to shared systems for DALNET libraries' users...

The DALNET WebPAC Design Task Force developed prototypes for the interface to the shared catalog last summer. Unfortunately, there is no date yet for delivery of the shared catalog, which is part of the Sunrise project. In the interim, DALNET will be designing a WebPAC 1.3 interface for broadcast searching across member libraries' OPACs.

C. Integrate DALNET libraries' Web home pages and systems with NOTIS LMS and Horizon.

This awaits hiring the DALNET WebMaster, to be headquartered at the Detroit Public Library. Integration with NOTIS LMS is no longer needed.

III. Network Infrastructure Strategies

A. Design a private TCP/IP network for participating DALNET libraries to ensure acceptable network performance and reliability.

Ameritech Advanced Data Services (AADS) has done the initial design work for a private frame relay network for DALNET and a briefing was held for DALNET institutional representatives to review the options. As a result, the University of Detroit Mercy is operational on the frame relay and it is being installed at the Detroit Public Library. It is turning out that each DALNET institution needs individual attention to determine its best frame relay connectivity option.

B. Provide help to DALNET libraries for needs assessment, selection and installation of desktop workstations for both staff and users.

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Advance notice is needed to give DALNET libraries sufficient lead time to be prepared not only for the initial Horizon installation but also for new releases. More realistic guidelines for workstations would reduce the need to upgrade as often with new releases. Hardware options for printing spine labels and carbonized mailers have been difficult to obtain and somewhat limited.

- C. Develop a shared Help Desk service to provide trouble-shooting within the private TCP/IP network for participating DALNET libraries.

Staff are just getting hired for DALNET's Help Desk. In the meantime, the University of Detroit Mercy and DPL have handled their own frame relay network troubleshooting, with help from Wayne State University/DALNET staff. Work in this area needs to intensify in the next six months.

IV. System Migration Strategies

- A. Install bridge products in the NOTIS environment to serve during the transition and to relieve demands for NOTIS support.

The only bridge product DALNET has put in place has been a WebPAC interface into LUIS, our online catalog for the NOTIS system. Links from LUIS to Horizon are not being done.

- B. Implement WebPAC to provide user access to LUIS with standard Web browser software...

Unfortunately, performance of WebPAC into LUIS is so poor as to be practically unusable in the interim. DALNET's resources must be focused on the migration off NOTIS, however, so we cannot put staff time into diagnosing and resolving this problem. Users and public services staff are frustrated with this situation and continue to use terminal-based access to LUIS, as they are able.

- C. Implement InfoShare to replace MDAS as DALNET's citation database system.

This strategy proved not to be cost-effective and DALNET libraries now obtain most of their electronic databases from vendors via the Internet. All DALNET citation databases locally mounted on the NOTIS MDAS system have been removed except one, which is being removed soon.

DALNET/Ameritech Partnership Progress Report**July 27, 1999****Page 5****D. Shift resources from centralized mainframe systems support by:**

1. **Migrating to the latest IBM operating system OS/390.**

This migration was completed in June, 1999.

2. **Freezing NOTIS enhancements beyond Release 6.4.**

This has been done and only Year 2000 fixes are being installed, as needed.

3. **Contracting for NOTIS day-to-day technical support.**

This proved unnecessary, however, current DALNET staff are still providing considerable support to the NOTIS system. For a variety of reasons, DALNET libraries are not ready to remove their records from NOTIS. Also, many ad-hoc reports are needed from NOTIS to help with data migration tasks.

V. Resource Sharing Strategies

- A. **Implement RSS...to provide users with the ability to request both traditional and full-text documents and to provide a platform for testing in a multiple-library environment with both OCLC and DOCLINE ILL systems.**

DALNET is waiting for recommendations from Ameritech for the RSS servers needed. The original recommendation for four servers is being changed in consideration of the latest RSS release requirements. This implementation was scheduled to begin in May with the first four DALNET libraries using Horizon.

- B. **Identify local information resources that...could be digitized and undertake projects to make them available through DALNET's information hub.**

DALNET is still interested in software that integrates digitized images into Horizon and WebPAC for access by our users. With Ameritech's discontinuance of the NetPublisher software, we are still finalizing a letter of agreement for a replacement image system. Two demonstration image databases were developed by Ameritech with University of Detroit Mercy

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staff for showcasing at the ACRL national conference in Detroit in April 1999.

- C. Continue to seek opportunities for DALNET libraries to share the costs of electronic library information resources...and make them accessible through the DALNET information hub.

The DALNET Collection Development Committee continues to explore opportunities and make recommendations for shared licenses. A new DALNET Web Site Standing Committee has been created to make recommendations to take advantage of WebPAC 1.3 broadcast searching capabilities to access electronic databases.

- D. Identify special collections and others materials in DALNET institutions that should be made accessible and undertake projects to add them to the Information Hub.

Individual DALNET libraries are responsible for this task. Wayne State University has applied for grant funding for two related projects—one for diabetes information and one for a GIS-based project.

VI. Cost Sharing Strategies

- A. Develop an equitable cost-sharing plan among the DALNET member libraries...

This has been completed.

- B. Identify funding sources or donated services to help carry out these initiatives.

The Grants Committee submitted a proposal to the Library of Michigan for LSTA funds for an image project for DALNET.

- C. Develop new or improved cooperative services...

The Help Desk service concept has been approved in the DPL Service Agreement for DALNET and will be implemented in the months ahead. Unfortunately, delays at DPL have impacted delivery of their services to DALNET.

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D. Negotiate group-purchasing discounts...

Ameritech has provided information about their Web store purchasing.

VII. Promotion Strategies

A. Issue joint press releases with Ameritech to publicize milestones reached during the partnership.

An initial press release was issued and a formal contract signing was held to announce the partnership.

B. Target the spring 1999 ACRL conference in Detroit as an opportunity to showcase the DALNET information hub.

DALNET's Horizon and WebPAC implementations for the University of Detroit Mercy, Botsford Hospital, and Wayne State University were showcased at the ACRL conference, along with a prototype WebPAC interface for the Detroit Public Library. The two University of Detroit demonstration image databases were also showcased and well received by conference attendees.

C. Other promotion strategies

In addition to those listed in the Partnership Proposal, DALNET has received grant funding through the Detroit Public Library from Ameritech Michigan for \$100,000 to promote public awareness and to provide user training for the Information Hub, named *Im@gins*. A video about the *Im@gins* system is on target for completion in August/September, 1999. Meetings with community information providers who could add their information to the Hub are being scheduled this fall.

Ameritech also provided assistance in designing a new logo for DALNET.

DALNET's new outreach coordinator has initiated marketing meetings with prospective DALNET member libraries in the seven county area and discussions are now underway with several of them. Ameritech's cooperation and help in these efforts has been much appreciated.

Submitted by,
Louise Bugg, Wayne State University
Director, DALNET Online System

Enhancements

Report for DALNET Board of Directors Meeting July 27, 1999

1. Horizon Releases

DALNET plans to convert all of its production sites to version 5.1.2 by fall 1999. WSU and UDMercy are on Release 5.0 and Botsford is on 5.1.1. The remaining libraries will be implemented at Release 5.1.2. As soon as two large libraries are at Release 5.1, Horizon software acceptance testing can begin.

The much-needed functionality and productivity enhancements in Sunrise seem to be a year or more away from Production.

In terms of enhanced Horizon functionality, DALNET looks first to our partnership with Ameritech as the way to develop a library information system that meets the needs of a multi-type consortium.

2. WebPAC 1.3

DALNET had developed a timeline for the implementation of WebPAC 1.3 during this summer that would have given us the long-awaited broadcast searching capabilities and enabled acceptance testing of Horizon to be done. Unfortunately, delays in the release of the Solaris version mean that we will still not have this required functionality, originally scheduled for August 1998 delivery, until late 1999 or early 2000.

This is a serious setback in DALNET's project plan. Broadcast searching is DALNET's interim solution to the loss of a union online catalog of our member libraries' holdings. It is also a key feature of the Information Hub being promoted that enables users to search OPAC, citation, and image databases simultaneously.

3. Shared Patron File

The majority of the issues surrounding the shared patron file have been discussed and both DALNET and Ameritech appear to be in agreement. We are reviewing a recently received proposal for discussion on some database mapping issues related to the patron record. We need a "final" proposal from Ameritech outlining the entire shared patron file agreement with a new timeline for testing and delivery of the enhancement, which was originally scheduled for March 1999.

The details of the matching algorithm to create a unique ID that will substitute for Social Security Numbers in DALNET's patron records have been agreed upon. The workaround, in the meantime, is for DALNET libraries to store the last four digits of the SSN as well as the month and date of birth in each patron's record for use in creating the new unique ID number when the patron files are converted.

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The issue of the two, shared files/databases (Authorities and Patrons) creates another challenge for installing new releases. While we do not have a definitive response from Ameritech, we expect that, at least initially, all member sites will have to be at the same release in order for these shared files to work correctly. This presents an enormous challenge to DALNET; converting all twenty plus members to a new release in a very short time period. Until we convert, we will be unable to use our much-needed shared file functionality. One strategy for future releases of the shared file functionality may be to design them so that they are always functional with the immediate previous release (e.g., 6.0 and 6.1), regardless of "sub-release" (e.g., 6.0.1), without incompatibility.

4. Authentication System

DALNET's initial review of the specifications for the Remote Patron Authentication (RPA) prototype is satisfactory, however, our review is not yet complete. This product needs to integrate seamlessly with all DALNET's Horizon and WebPAC user services that need authentication. It will also need to integrate with the Shared Patron File. This enhancement was scheduled for delivery in March 1999 with the Shared Patron Database.

5. Shared Authority File

DALNET's discussion with Earl Boyce has been very productive. Both parties are in agreement with the design and development of this functionality. DALNET needs this functionality ASAP due to the loss of some significant functionality since the migration from NOTIS to Horizon.

The delay of this functionality until Sunrise has a significant impact on DALNET. NOTIS made use of a shared authority file and the maintenance of the authority file was centralized in DALNET. In the current release of Horizon, we will have fourteen authority files to maintain. This is cost-prohibitive to DALNET. It means that we will have to defer maintenance on most of our authority databases until Sunrise is implemented and design the implementation of our Shared authority file to incorporate fully automated database clean-up processes. DALNET looks forward to continued work with Ameritech and an implementation as soon as possible. A delivery date for this enhancement still needs to be agreed upon.

6. Children's OPAC

DALNET is running behind on this enhancement. We have reviewed an initial proposal by Ameritech that seems to cover the basic outlines of what is required. DALNET needs to develop some more detailed specifications and examples for Ameritech. The committee co-chairs for the DALNET Children's OPAC Task Force are scheduling a meeting for the week of July 12 and expect to provide some written information in the

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next few weeks. We still need a delivery date for this enhancement once the requirements have been determined and agreed upon.

7. Ad-hoc Management and Statistical Reports

Report Smith is running adequately on the separate Horizon databases. It is not usable for creating much-needed statistics on WebPAC usage, however. We do not know yet how it will work with shared files. Unfortunately, it is not easy for a novice or inexperienced staff member to use Report Smith. Ameritech's new product, English Wizard, looks very promising. We look forward to receiving more information on this new product soon.

8. Integrated Booking Module

DALNET is working on local needs for this module. Information from Ameritech indicates that we must be at Release 5.2 to beta test the first version of the booking module on DALNET databases. DALNET is in the process of converting to 5.1.2. While, we remain interested in testing this product locally, installing release 5.2 may not be feasible in the near term. DALNET's first concern is to provide specifications to Ameritech for the features needed in the booking module. We are also available to test the module by accessing the prototype on one of Ameritech's servers.

9. ILL/Document Delivery System (RSS)

DALNET is in the process of acquiring RSS hardware and software. We look forward to integrating this product into our services. Unfortunately, it appears that there are still two significant limitations, i.e., OCLC's and DOCLINE's non-compliance with the ILL ISO standards. The RSS interface with OCLC is able to transmit requests to OCLC, as we understand it, after which the ILL staff must continue their work on OCLC. Until these two providers are in full compliance, staff will still have to switch between RSS and service providers' systems on a continuing basis. DALNET is willing to help Ameritech communicate with these two providers about the importance for them to become compliant as quickly as possible.

Submitted by,
Scott Muir
DALNET Project Leader

07/23/99

08:51

313 577 3615

WSUL-TECH SVC

012/012

DALNET HORIZON MIGRATION STATUS

Site	Release	Status	NOTIS Conversion Progress	WebPAC
UDM	5.0.2	Production, converting to 5.1.2	Converted	1.2 Production
Bolsford	5.1.1	Production, converting to 5.1.2	Converted	1.2 Production
WSU	5.0.2	Production, converting to 5.1.2	Converted	1.2 Production
DPL	5.1.2	Implement Summer of 1999?	Production Data Loading	1.3 Beta Software
DIA	5.1.2	Implement August 1998	Review Test Data	1.2 Developing
OCLL	5.1.2	Implement August 1998	Review Test Data	1.2 Developing
VA	5.1.2	Implement August 1998	Test Data Loading	1.2 Developing
Walsh	5.1.2	Implement August 1998	Test Data Loading	1.2 Developing
Beaumont(2)	5.1.2	Implement October 1998	Tables Data Entry	Need Training
DMC (5)	5.1.2	Implement October 1998	Tables Data Entry	Need Training
MCC	5.1.2	Implement October 1998	Tables Data Entry	Need Training
OCC	5.1.2	Implement October 1998	Tables Data Entry	Need Training
WCCC	5.1.2	Implement October 1998	Waiting for first Test Data Load	1.2 Developing
DMC (2)	5.1.2	Implement December 1999	Tables Data Entry	1.2 Developing
DPSPL	5.1.2	Implement December 1999	Custom Plans to be Developed	Need Training
ML Clemens	5.1.2	Implement December 1999	Custom Plans to be Developed	Need Training

7/22/99

Scott P. Muir